

Transportation Emergency Response Service Provider (TERSP) Standard – TERSP Assessment Summary

TERSP Assessed:	Harold Marcus Limited
TERSP location:	15124 Longwoods Road Bothwell, Ontario N0P 1C0
TERSP area of coverage	Southwestern Ontario
Date:	2009-03-12
Assessors:	Team Leader - Andy Ash, Director, Dangerous Goods, RAC Team member - Art Vesterfelt, Dangerous Goods Officer, CN Team member - Bill Preece, Director, Business Development Regulated Materials, Contrans Corp. Observer - Greg Ayres, Regulatory Affairs Manager, Sodrox Chemicals Ltd.
Opportunities for improvement:	<ul style="list-style-type: none"> • “Analytical Sheet” software being developed to document team call-out and response times.
Best practices for sharing:	<ul style="list-style-type: none"> • Individual kits (coveralls, footwear, t-shirt, soap, zip lock bag for valuables) with identification tags for people having undergone decontamination.
Recommendation for registration:	Approved by TEAP III Editorial Board – 2010-04-26 Next location assessment due 2011-03

Transportation Emergency Response Service Provider Standard – TERSP Capability Chart

CONTACT DETAILS	TDG CLASS	MODE OF TRANSPORT			CONTAINERS (small/large)	STABILIZATION ¹ (X, S, O, SO)	MITIGATION ² (X, S, O, SO)	REMARKS
		M	RR	HW				
COMPANY NAME: Harold Marcus Limited ADDRESS: 15124 Longwoods Road Bothwell, ON N0P1C0 MANAGEMENT CONTACT: Randy Badiuk TEL: 519 695 3734 FAX: 519 695 2249 EMAIL: randy@haroldmarcus.com 24-HR. ACTIVATION NO: 800 265 9426 24-HR. CONTACT (POSITION): Randy Badiuk - Manager GEOGRAPHICAL COVERAGE OF THIS LOCATION: SOUTHWESTERN ONTARIO DATE COMPLETED: November 17, 2008 BY (NAME & POSITION): Randy Badiuk	1							
	2.1							
	2.2							
	2.3							
	3	X		X	T/T, L/C, S/C	X	X	Multiple Class 3 products
	4.1							
	4.2							
	4.3							
	5.1							
	5.2							
	6.1							
	6.2							
	7							
	8			X	T/T, S/C	X	X	Multiple Class 8 products. Eg. Hydrochloric, Sulfuric, Nitric
	9			X	T/T, S/C	X	X	Elevated Temperature products
Other			X	T/T, S/C	X	X	Environmentally Sensitive Substances Solid or Liquid NOS and Non-Regulated Products	
LEGEND: X - Performs operation in house, S - Sub-contracted, O - Resources from outside area region, M – Marine; RR – Rail; HW – Truck 1. Stabilization includes operational activities directed towards ensuring the incident will not escalate by being able to detect, assess, stop and contain chemical leaks or spills (or potentials thereof) caused by a transportation incident involving dangerous or other goods. 2. Mitigation includes operational activities directed towards assessment and initial product recovery by means of product displacement. Product displacement includes, but is not limited to, neutralization, de-activation, repackaging or over packing, flaring or depressurization.								

Comment [ew1]: T/T = tank truck; T/C = tank car; c = cylinders all sizes; SC = small containers < 450 litres; LC = large container > 450 litres; IM = Intermodal
The possible entries are: "All" or the specific container abbreviations as shown above.

Comment [I2]: Within 6 hour travel time by road averaging at 65 km/h

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QUESTION	TERSP		TERSPP COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 1 – Management							
.1	Is there a statement of the TERSP's commitment addressing health, safety, and environment?	X		Posted in main lobby	X		Viewed dated 2009-01-20 and 2002
.2	Has responsibility for the management and updating of the TERSP Assessment (Capability Chart, TERSP comment and Emergency Response or Exercise Table) been assigned and documented?	X		Randy Badiuk, Manager, Safety and Compliance	X		Verbal confirmation: Has been assigned to R. Badiuk.
.3	Are the TERSP Capability Chart and Emergency Response or Exercise Table updated and submitted annually?		X	Emergency Response or Exercise Tables have been developed however they are not currently submitted	---	---	Comment: Cap Chart submitted, this is the first TEAP III assessment at this location
.4	Have you identified and addressed all legal requirements associated with your business?	X		Various employees are designated duties for compliance	X		Viewed: Commercial Vehicle Operator Registration; Certificate of Approval
.5	Does the company meet the following minimum insurance requirements?						
A	Is the company in good standing with relevant federal/provincial/territorial workers' compensation authority?	X		Possess WSIB clearance certificate	X		Viewed clearance certificate dated 2009-02-24
B	This item deleted from all TERSP assessments						
C	Public Liability and Property Damage, \$5 million	X		Fully insured	X		Viewed Public Liability/Public Damage dated 2008-04
D	Environmental, \$5 million	X		Fully insured	X		Included in above policy
.6	Is there a system in place to notify TEAP III and affected clients of any change in capability and capacity?		X	Not currently developed	---	---	Verbal confirmation: To be developed

Comment [W3]: Page: 3
TERSP: Provide proof of a full and positive statement of commitment to addressing issues of health, safety, and the environment.
Assessor: See policy statement and note date of issue and if signature is current

Comment [W4]: TERSP: The individual with responsibility to manage and update the TERSP Assessment must be identified and available.
Assessor: Note the person and position identified.

Comment [W5]: Page: 3
TERSP: Complete the Capability Chart and Emergency Response or Exercise Table and submit annually to TEAP III (Senior Manager, Logistics, Technical Affairs, CCPA, 805 – 350 Sparks Street, Ottawa, K1R 7S8); ensure that the chart is both current and dated. The TERSP Assessment is only completed when a site visit by assessors is planned.
Assessor: Is the Capability Chart and Emergency Response or Exercise Table

Comment [I6]: TERSP: If you have answered all questions related to regulatory compliance in the positive then you should enter YES here.

Comment [EXW7]: TERSP: Obtain current certificate from relevant workers compensation authorities (not to exceed 12 months).

Comment [EXW8]: Page: 3
TERSP: Have copy of policy available - Certificate of Insurance

Comment [EXW9]: Page: 3
TERSP: Have copy of policy available - Certificate of Insurance

Comment [G10]: TERSP: Provide copies of submissions to TEAP III and affected clients prior to changes significant enough that capability and/or capacity to execute the planned response is

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	YES	NO		YES	NO	

Part 2 – Activation and Response

.1	Is there a 24-hour emergency response activation telephone number and a backup system?	X		There is a 24 hour emergency response activation number that is monitored by a live person who can either provide technical information to the caller about the product involved or gain access to a person who can provide technical information to the caller without breaking the line. If a call is received after the operating hours of our dispatch group the call is directed through our answering service where the caller has the option of pushing "0" to indicate his call relates to a spill or an emergency which instantly pages each of the team leaders pagers 3 times back to back in the event one page does not go through. At that time the first responding team leader to the page would be cross-connected to the caller by the intake operator at the answering service.	X		24 hour emergency phone number tested (2009-04-14 – 0629hrs). Call was directed to the on-call Marcus officer without breaking the connection.
.2	Is there a documented activation protocol (flowchart or other) for coordinators and response personnel in the event of an emergency, and are these shared with clients?	X		Harold Marcus Limited does have a documented activation protocol (flow chart or other) for coordinators and response personnel in the event of an emergency. Although a large number of incoming calls relating to responses are from first time callers our existing client base has not currently requested a copy of the flowchart but would be provided upon request.	X		Viewed: contact sheet; Emergency Response Activation Sheet Comment: Not communicated with clients.
.3	Does the TERSP use a standard form to record incident information?	X		Response folder used to obtain information	X		Viewed 2 actual response folders
.4	Is there 24-hour ready access to current MSDSs for all products that may require an emergency response?	X			X		

Comment [W11]: Page: 4
TERSP: Is there a secondary number to the primary activation telephone number? For example, a telephone number with area code as well as an 1-800 telephone number or two activation telephone numbers but at different locations?
Assessor: Assessor will run a check on primary activation telephone number without prior warning. Assessor will record time of activation call and time of call back.

Comment [EXW12]: TERSP: Document alerting process to activate response, ensure this is communicated to clients.
Assessor: Check protocol; may include a call down list, flowchart or contact list. Check how this protocol is shared with clients.

Comment [EXW13]: TERSP: Provide a copy of the basic form or checklist used to record details of each call received.
Assessor: Verify that a form or checklist exists and check that the form has been used (ask for five completed forms).

Comment [EXW14]: TERSP: All product hazard information for use in emergency response incidents must be available. This includes current MSDS' and demonstration that this information is accessible 24 hours a day.
Assessor: Verify 24 hour access to current MSDS and other hazardous materials information.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	
A What is the source for this information? • Internet • CD database • paper copy • CANUTEC • shipper/manufacturer • other	X X X X X		Although we have several sources of MSDS we would rely on Canutec until the shipper/manufacturer could provide a product specific version with an issue date within the last 3 years.	X		Viewed MSDS for hydrochloric acid
.5 Are there documented Standard Operating Guidelines for dealing with response to all products/classes/means of containment identified in the Capability Chart? What SOGs are used?	X		Available in the Marcus SOG book SOGs in the manual for Class 3 and 8 SOGs are also listed in held ERAPs	X		Viewed SOG: transfer of hydrochloric acid; SOGs are supplied by companies that hold ERAPs for their products; Canadian Petroleum Products Institute SOG's

Comment [G15]: TERSP: Demonstrate means of accessing information. Assessor: If information source is laptop at scene, ensure adequate power supply and determine computer literacy of a registered Team Leader. If paper copies, check and note issue dates (WHMIS requires no more than three years old.)

Comment [EXW16]: TERSP: SOGs include pre-trip checklist, site safety plan, situation analysis, reconnaissance, damage assessment, static electricity control, transfer of pressure and low pressure commodities, flaring, disposal, etc. List sources (e.g. ERG, AAR Guide, WISER, Disciplined Approach...) Assessor: Review and note SOGs seen.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 2 – Activation and Response (cont'd)

.6	Are there documented guidelines for decontamination?	X			X		Viewed SOGs
.7	Are response activities for incidents documented and provided to the client after an incident?	X		Although response activities for incidents are documented not all clients either request or are provided copies. Submittal of such documentation to the client is traditionally governed by the size, nature, duration and severity of the incident.	X		Viewed activity documentation noted the Emergency Activation folder. (2 activations) Comment: Not all incident reports are supplied to clients.
.8	What is the target mobilization time from receiving an initial activation call to rolling with response team and equipment for incidents requiring immediate response:						
A	During regular business hours	X		Targeted response time is less than 15 minutes.		X	Comment: Past "time of activation" response time not recorded Verbal confirmation: New system being implemented called "Analytical Sheet"; Team Leaders- Daily sheet to indicate time out of yard.
B	Outside regular business hours	X		Targeted response time is less than 45 minutes.		X	As above
.9	Is a debrief conducted and documented after each response with gaps identified and corrective actions? Is the client involved where appropriate?		X	Debrief forms have been developed to be completed to assist in identifying gaps and other corrective actions. Currently a debrief form is not completed on 100% of all responses, they are traditionally completed on responses where due to the size, nature, duration and severity or uniqueness of the incident.	---	---	Viewed one debrief on Emergency Activation folder. Comment: Not all incidents have debriefs/reviews conducted.
.10	Is the TEAP III Standard TER Performance Form submitted to TEAP III?		X	Not Currently	---	---	Comment: TEAP III is in the startup stage.
.11	If you are listed in a client's ERAP, do you have a copy of the client's ERAP?			To the best of our knowledge we have current copies of any ERAP's we are currently listed in, however, there has been situations where we have found out we have been listed in an ERAP without our knowledge. Our concern	X		Viewed: Copies of ERAPs showing this company as a responder.

Comment [EXW17]: TERSP: Provide copies of documented incidents for TEAP III participants (CCPA, CACD and RAC) which include registered Team Leaders and team members.
Assessor: Review examples of documented incidents for completeness (e.g. details of activation call, response report, work order, job reports, photographs, at least one registered Team Leader and team member).

Comment [EXW18]: TERSP: Identify regular hours of business (e.g. 09h00 to 17h00)
Assessor: Review three incident records noting time range of mobilization and identify size of team deployed.

Comment [I19]: TERSP: Maintain records of any corrective action required and taken.
Assessor: Review at least two corrective actions that have been implemented.

Comment [LL20]: TERSP: This form is required to be submitted for any activation on behalf of a CCPA, CACD or RAC member. State how many have been submitted.
Assessor: Check with TEAP III how many of the forms have been fully completed when submitted.

Comment [I21]: TERSP: Should have a copy of each client's ERAP for which they have an agreement to respond. If does not apply, indicate NA.
Assessor: If applicable, check.

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QUESTION	TERSP		TERSPP COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	
	X		has always been is the copy we are in possession of the most current copy.			
.12 If you are listed in another TERSP client's ERAP, do you have a copy of that client's ERAP?		X		---	---	Observation: No other TERSP ERAP is available for review as this company may not know if they are listed.

Comment [I22]: TERSP: Should have a copy of each ERAP for which they have an agreement to respond on behalf of another TERSP. If does not apply, indicate NA. Assessor: If applicable, check.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 3 – Resources							
3.1 - Contact list, third party resources and mutual aid							
.1	Are current contact lists available for: <ul style="list-style-type: none"> • response coordinators • Team Leaders and team members • clients • government agencies Is there a system in place to ensure that the contact lists are maintained current?	X X			X ---	--- ---	Viewed hard copies Verbal confirmation: Update as needed.
.2	Has a list of equipment resource services (e.g. vacuum trucks, heavy moving equipment) in TERSP response area been developed?	X		In-house fleet of 275 trailers ranging from vacuum to shell for a variety of commodities. 125 roll off box containers.	X		Viewed equipment resource list
.3	Is any unique equipment or personnel outsourced? If yes, does written agreement exist:		X X		--- ---	--- ---	
.4	Are written agreements established with other TERSPs?	X		Written agreements with other TERSP (Newalta)	X		Viewed document dated 2002-05-15
.5	Are these other TERSPs registered with TEAP III?	X			X		

Comment [EXW23]: TERSP: Provide copies of contact lists that include work and home numbers (including consideration of weekends and vacations) where appropriate; designates should also be listed. List must be dated.
 Assessor: Check for current list. Are all categories of numbers included (home, office ...)? Record date. Ensure there is a means for maintaining up to date contact information; e.g. is it updated every three or six months?

Comment [EXW24]: TERSP: Produce list of equipment resource support services.
 Assessor: Verify that a list exists and note the last update.

Comment [I25]: TERSP: Do you outsource, e.g. 150 lb cylinder coffin, vent and burn operations? If so, document the access protocol.
 Assessor: Check for protocol and /or written agreement.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 3 – Resources (cont'd)							
3.2 – Equipment and Materials							
.1	Is there a reliable means of communication between involved parties in the incident?	X		Radios, cellular phones, hand signals	X		Viewed in Response Trailer: Radios (intrinsically safe); cell phones
.2	Does the company meet the requirements of the TERSP Standard Essential and Specialty Equipment List?	X		Does not include the requirements of the Specialty Equipment list	X		Viewed the Standard Essential equipment, meeting the requirements.
.3	Does the list include equipment required to respond to all chemicals, modes of transport and means of containment identified in the Capability Chart?	X			X		Viewed the required equipment
.4	Are programs in place for ensuring equipment meets applicable Canadian certification and registration requirements?	X			X		Viewed hose inspection tags
.5	Does the company engage in initial and ongoing communications with clients regarding unique equipment requirements for their chemicals?	X		If we receive a request to provide coverage for a client, initial communications are held to identify any unique equipment that might be required for the transfer of their chemicals. However, at this point no ongoing communications are held with client if there is no product change which would be done at the initiation of the client.	X		Viewed initial communication documentation with clients.

Comment [g26]: TERSP: Identify equipment and quantities available. Assessor: Check that equipment exists and is in working order. Ask about provisions for working in remote areas.

Comment [I27]: TERSP: Essential equipment must be at the location. Specialty equipment as required for contracted chemical response. Assessor: Check that essential equipment is at the location; verify specialty equipment if contracted for such responses

Comment [EXW28]: TERSP: Ensure you have equipment above and beyond essential for all chemicals, modes of transport and means of containment for which you provide response. Assessor: Check list and inventory against the capability chart.

Comment [EXW29]: TERSP: Examples are CSA; CGSB; CVOR; Transport Canada; provincial transportation, gasoline handling and so on. Prepare procedures and where required maintain records of checks, proof of approval, license and regulations. Assessor: Check records and approvals.

Comment [G30]: TERSP: Primary responsibility is on the client to establish communications. Assessor: Look for evidence of TERSP participation in the communication process.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 3 – Resources (cont'd)						
3.3 – Personnel						
.1	How many response personnel are trained to the TERSP Standard Training Matrix?					
A	TEAP III registered Team Leaders:	X		1 Full time, 2 Part time	X	R. Badiuk, M. Braet, A. Deseure Viewed records for: Media Relations; Respiratory Protection; Decontamination training with ECRC, 2007
B	TEAP III registered team members:	X		7 Full time	X	S. Badiuk, B. Herr, B.Owen, B.Better, M. Glover, J. Wallace, D. Marchand Viewed records for: Respiratory Protection; Media Relations; Decontamination training with ECRC, 2007
C	Other Team Leaders:	X		2 Part time	X	S. Pinsonneault, A.Chambers
	Other team members:	X		8 other team members	X	Viewed records for: Media Relations; Respiratory Protection Team members trained in conjunction with other team members
.2	Is there a fit for duty program?	X		Regulatory requirement for drivers.	X	
.3	Is there post-incident stress management program?	X		Employee assistance program	X	Viewed program document

Comment [I31]: TERSP: A TEAP III registered Team Leader must be current on all requirements in the TERSP Standard Training Matrix.
Assessor: Record the names, all records must be checked and up to date.

Comment [I32]: TERSP: A TEAP III registered team member must be current on all requirements in the TERSP Standard Training Matrix.
Assessor: Record the names, all records must be checked and up to date.

Comment [EXW33]: TERSP: Describe the elements of your fit for duty program and frequency of re-assessments.
Assessor: Review program documentation and make notes on the elements but do not record individual's information.

Comment [I34]: TERSP: Describe the elements of post-incident stress management program.
Assessor: Review program documentation and make notes on the elements.

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QUESTION	TERSP		TERSPP COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 4 – Preparedness							
4.1 – Training							
.1	Is the training program established in accordance with the TERSP Standard Training Matrix?	X		Listed in training records.	X		Viewed training file meeting the TERSP matrix. Verbal confirmation: Upgrade training matrix and tracking to include training frequency.
.2	Is training conducted using specialty or unique equipment?	X		Customer specific specialty product training conducted.	X		Viewed customer sulphuric acid course
.3	Is the training content documented for each module?	X		Located in the training records	X		Viewed in the training records.
.4	Are training records maintained for Team Leaders and team members for a minimum of three years?	X		All files kept on site	X		Viewed training record
.5	If you respond to railway mode, is a railway dangerous goods response training course part of your training matrix? If yes, have all TEAP III registered Team Leaders and team members met this requirement?	N/A			---	---	
4.2 –Exercises							
.1	Have Team Leaders demonstrated competency for each SOG through training or equivalency granted for a response?	X			X		Viewed incident management course that covers all relevant SOGs.
.2	Is a debrief conducted and documented after each exercise with gaps identified and corrective actions?	X		Debrief forms have been developed to be completed to assist in identifying gaps and other corrective actions. Currently a debrief form is not completed on 100% of all exercises, they are traditionally completed on exercises where due to the size, nature, duration and severity or uniqueness of the exercise.	X		Verbal confirmation: In the future, all exercises will be have a debrief, no matter how small and will be documented.

Comment [I35]: TERSP: Describe your training program and how it meets or exceeds the TERSP Standard Training Matrix and all regulatory requirements. Assessor: Review documentation to ensure that all elements of the TERSP Standard Training Matrix and regulatory requirements are covered, note frequency of training.

Comment [G36]: TERSP: See item 3.2.5. Assessor: Look for evidence of TERSP training for specialty or unique equipment including SOG, PPE, detection equipment and associated instructions.

Comment [EXW37]: TERSP: Ensure that internal training documentation includes objectives, course content, required resources (A/V, props, etc.) and competency assessment for each module. Proof of external training can be done by showing institution issued certificates and course objectives. Assessor: Check five internal training modules for above mentioned requirements.

Comment [I38]: TERSP: Identify the training such as but not limited to: RAC Understanding Railway Dangerous Goods Response; technician level or tank car specialist from a recognized emergency response training institution such as TTCI, ERTC, Lambton College, Justice Institut...

Comment [I39]: TERSP: The following SOGs should be identified in your training program if the TERSP is expected to perform: Disciplined Approach; Safe Work Guidelines; Liquid Transfer using Liquid Pump; Transfer Using Pressure; Transfer using Vapour; Venting; other, specify. ...

Comment [I40]: TERSP: Maintain records of any corrective action required and taken. Assessor: Review at least two corrective actions that have been implemented.

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QUESTION	TERSP		TERSPP COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	
.3 Is documentation for each exercise and debrief maintained for at least three years?	X		Located in training modules, on site	X		Viewed debrief documentation: Decon exercise; chlorine capping; NFPA 472 Response Awareness course (2002)

Comment [I41]: TERSP: Exercise and debrief records should be kept for at least three years.
Assessor: Check for an exercise/debrief record from two years ago.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 4 – Preparedness (cont'd)

4.3 – Equipment Maintenance

.1	Is a program established for equipment inspection, maintenance and testing?	X		Monthly inspection checklist	X		Viewed: computer program; monthly checklist
.2	Are records kept of inspection, testing and maintenance for at least three years for:						
A	TERSP Essential and Specialty Equipment List, where applicable?	X		Essential but no specialty equipment used.	X		Viewed equipment inventory binder
B	Transportation equipment?	X		Records for equipment on file	X		Viewed: monthly inspection matrix; Dispatch Maintenance record for unit #350 tractor

Part 5 – Hazardous Waste and Hazardous Recyclable

.1	Does the TERSP have a permit or certificate to:						
A	Transport hazardous waste and/or hazardous recyclable materials?	X			X		Viewed A-8031 and MIT270013221
B	Receive to dispose or recycle hazardous waste and/or hazardous recyclable materials?		X		---	---	
.2	Are any of the above performed by a sub-contractor?	X		Disposal	X		Viewed one agreement for disposal with a sub-contractor

Comment [EXW42]: TERSP: Show evidence of an equipment testing and maintenance program that is in accord with manufacturer recommendations or regulatory requirements. Suggest a matrix be established to demonstrate compliance. Assessor: Verify that program exists and is current (matrix, software, etc.); ask how often a calibration test is supposed to be done.

Comment [I43]: TERSP: Maintain test, inspection and maintenance records that are relevant to materials on the *Essential and Specialty Equipment List*; e.g. instrumentation such detectors and ohm meters, SCBA, Level A suits, transfer ...

Comment [EXW44]: TERSP: Have test, inspection and maintenance records for vehicles used to transport equipment and manpower to incident scenes. Assessor: Check for records of safety inspection and environmental emissions controls, such as annual brake and tire ...

Comment [I45]: TERSP: Specify class of hazardous waste and/or hazardous recyclable materials that the permit/certificate covers. Assessor: Check the permit/certificate for currency, note the certificate number and expiry date in the assessor comment box.

Comment [I46]: TERSP: Specify class of hazardous waste and/or hazardous recyclable materials that the permit/certificate covers. Assessor: Check the permit/certificate for currency, note in the assessor comment box the certificate number and expiry date.

Comment [EXW47]: TERSP: Identify the subcontractor(s) and for what class of hazardous waste and/or hazardous recyclable materials. Assessor: Check if there is reference in the TERSP written protocol and a written agreement. Note in the assessor comment ...

Transportation Emergency Response Service Provider

Part 6 – Marine Chemical Emergency Response *(optional and not part of TERSP Assessment)*

Note: This section should be completed by those TERSPs that provide or wish to provide emergency response services in the marine mode specifically to vessels carrying or using hazardous materials (hazardous and noxious substances or "HNS"). Such response may be provided to bulk vessels, container vessels, barges, ferries, etc. while in berth, alongside, at sea or in transit

		Yes	No	TERSP Comment			
.1	Does your company provide emergency response to marine HNS incidents in:						
	(a) deep sea operations?						
	(b) coastal operations?						
	(b) in port or while loading or unloading?						
.2	What marine geographic areas do you cover?						
.3	Do you have specialized documented procedures for marine HNS emergency response?						
.4	Do you have boat(s) or other means for accessing vessels not at berth?						

Comment [I48]: TERSP: This is an optional part which you are free to complete or ignore. There will be no assessment provided for this section. Assessor: Do not check or question any information provided here.

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Part 7 – Community Involvement and Sustainability *(optional and not part of TERSP Assessment)*

		Yes	No	TERSAP Comment			
.1	This question has been removed.						
.2	Do you participate in TransCAER® outreach events? If yes, how? Provide list of dates and activities for the past two years.	X		Fall 2008 – Chatham Summer 2007 - London			
.3	Do you belong and participate in a trade association such as CERCA, CCPA, CACD, RAC and/or other (describe other)? Describe your involvement.	X		CERCA (Canadian Emergency Response Contractors Alliance), CCPA (Canadian Chemical Producers Association), OPI (Ontario Petroleum Institute), OTA (Ontario Trucking Association), NATMI (North American Transportation Management Institute), NTTC (National Tank Truck Committee), TEAPIII.			
.4	Do you belong or contribute to local community enhancement program? If so, describe. Do not include donations to local hockey team sweater purchase fund or the like.	X		University of Guelph, Kent County Board of Education, Sarnia CAP (Community Awareness Panel), Various Fire Departments,			
.5	Do you have an environmental management system in place? If so, describe. Examples are vehicle emissions reduction, idling program, office paper recycling, controlling ER activity emissions such as dry connects, purge techniques, controlling run off...		X	Although we have implemented various programs to reduce the impact on the environment these initiatives are not part of a formalized environmental management system. Such initiatives have included reducing truck speeds to 100 km's, engine oil systems which extend the life of engine oil reducing the change frequency and disposal volumes, truck mounted APU's to allow the truck engine to be shut off during the drivers bunk time, engine shut down devices to eliminate idling time.			

Comment [I49]: TERSP: This is an optional part which you are free to complete or ignore. There will be no assessment provided for this section. Assessor: Do not check or question any information provided here.

**Transportation Emergency Response Service Provider Standard -
TERSP Emergency Response or Exercise Table (previous 12 months only)**

TDG Class	Shipping Name	Date of last response	Team Leader, last response	Date of last exercise	Team Leader(s), last exercise	Activity performed during exercise or response	Assessor
							• Documentation reviewed?
1							
2.1							
2.2							
2.3							
3	Diesel/Gas Mix	2008-09	Al Deseure			Assess, isolate, ground, drill, transfer, remediate	Viewed incident report for T/T B-Train
3	Gasoline, UN1203	2009-02	Randy Badiuk			Damage assessment, ground/Bond, transfer, stabilization	Viewed incident report for railway.
4.1							
4.2							
4.3							
5.1							
5.2							
6.1							
6.2							
7							
8							
9							
Other							

Comment [I50]: TERSP: Identify the activities performed during the response or exercise with product or simulated products, for example: plugging, over pack, transfer, capping, flaring/venting,

Comment [I51]: TERSP: Enter data from the previous year in the table; an actual response that has been documented and debriefed could fulfil the exercise requirement. Remediation work does not qualify.
Assessor: Check the table data entries against *Capability Chart* and that the data is from the previous year, note discrepancies.

Transportation Emergency Response Service Provider Standard -
TERSP Emergency Response or Exercise Table (previous 12 months only)

Date table data entered (month and year): **April 2009**